



Walton's Landscapes Ltd Privacy Policy

Our contact details

Name: Sarah Banbury

Address: 72 Merton Way, West Molesey, KT8 1PQ

Phone Number: 020 8402 7830

E-mail: sb@waltonsgardendesign.com

Date: January 2021

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics of customers (for example, name and contact details)
- Employee data
- Website User statistics

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

1. Consent
2. Contract

We also receive personal information indirectly, from the following sources in the following scenarios:

Checktrade website if you have made an enquiry for a local tradesman.

We use the information that you have given us in order to provide a quote or a service, offer credit terms and get paid. We may share this information with our accountants Tovey Associates Ltd.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:



(a) Your consent. You are able to remove your consent at any time. You can do this by contacting Sarah Banbury as detailed above

(b) We have a contractual obligation.

How we store your personal information

Your information is securely stored at our registered address above.

We keep personal contact information for three years. We will then dispose your information by deleting it from our electronic storage.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

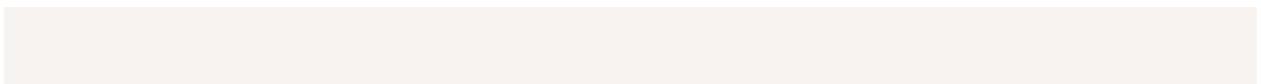
Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us using the details above if you wish to make a request.





How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us using the details listed above

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>

